

3 - 70 to 84%	4 - Thoroughly	4 - Always effective	4 - Excellent	4 - Always fast	4 - Every time	4 - Regularly	3 - Very well	3 - Agree	4 - Every time	3 - Usually	3 - Usually	4 - Fully	3 - Usually	2 - Neutral	4 - To a great extent	4 - Strongly agree	3 - Moderate	3 - 70 - 80%	4 - Strongly agree	Good teaching	
0 - Below 50%	2 - Poorly	0 - Very poor communication	2 - Good	2 - Sometimes unfair	1 - Rarely	3 - Often	3 - Very well	1 - Disagree	4 - Every time	3 - Usually	1 - Rarely	2 - Partially	3 - Usually	4 - Strongly agree	4 - To a great extent	2 - Neutral	3 - Moderate	3 - 70 - 80%	2 - Neutral	Not good	